



Annual Report 2024-25

sheltering those experiencing homelessness in a safe environment of hospitality

Dear Friends.

One morning when I was entering our building I was fortunate to walk in with one of the Family Inn families. The mother of two adorable children said, "I just love the bright painting on this wall, it makes me feel joyful and at home." The pages of this celebration of another year of holy hospitality is inspired by the welcome mural on our campus. I know you are going to enjoy the beauty on each page as you see that Room in the Inn-Memphis continues to grow because of the generosity of donors like you.

In the past 12 months the number of guests achieving housing goals has grown enormously. Medically fragile guests who have spent decades experiencing homelessness are now living in their own home. Parents who find safety in our Congregational Shelter program often transition to the Family Inn where wrap-around services stabilize them so they can realize their dream of housing once again. The Mom who shared her love of the welcome mural has moved to her own home where she tucks her children into their own beds each night, knowing that RITI is always a call away when needed. Thank you for joining us in this welcome and for being part of these beautiful stories.

Peace.

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Artwork in this report is inspired by the welcome mural by Lindsey Byard on RITI's main campus, generously funded by the Kemmons Wilson Family Foundation.

Financial Summary

Revenue

Interest Income 1% Expenses

Program Service Income 5%

Emergency Shelter 4%
Housing Stabilization 7%

General/Administrative 9%

Grants 47%

Donations 42%

Fundraising 3% Gifts In-Kind 2% Family Inn 40%

> Recuperative Care 35%

Fundraising 5%



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Congregational Shelter

A network of diverse congregations open their doors to provide food and shelter to people who are experiencing street level homelessness November-March and May-September each year. Guests are safely indoors during the brutal months of winter and summer thanks to volunteers from these dedicated faith communities.

579 Guests

173 Children 5959 Beds

38 Faifh Communities

Family Inn

Families experiencing homelessness live in the comfort and privacy of the Family Inn, a community environment on RITI's campus, as they work toward permanent housing. During their stay families receive meals and supportive care as they work on long term goals for their family. Educational and counseling programs for adults and children are available.

289 Children 115 Nouseholds 39 Horles At just 24 years old, "Kayla" had already weathered more storms than most face in a lifetime. A single mother of two, Kayla found herself homeless after fleeing an abusive relationship. With no support from her family and a criminal record stemming from a relationship, doors that should have opened instead slammed shut.

She spent nights sleeping in her car or bouncing between overcrowded shelters with her girls, battling shame, exhaustion, and fear. Despite her desperate circumstances, Kayla remained fiercely protective and loving toward her daughters and ensuring they were safe.

Things began to shift when she arrived at Room In the Inn. Here, she met Guest Advocates who didn't see her as a problem to be fixed, but as a woman worthy of dignity and opportunity. Room In the Inn connected her with a legal aid service that helped her navigate her past charges, which, while minor, had long haunted her job searches.

Most critically, RITI was able to offer assistance with applying for childcare and securing child care that has specialized support for children with disabilities. For the first time in over a year, Kayla had a safe place to leave her daughters during the day. That access proved life-changing.

With childcare secured, she applied for a position at a local restaurant and things began to change for the better. Thanks to a recommendation from her Guest Advocate and her own relentless spirit, she got the job. Over the next month, Kayla never missed a shift.

RITI's Housing Stabilization Coordinator then helped Kayla begin to create a budget and take the leap for applying for her new home. With her steady income, she secured a small two-bedroom home. It was the first place she'd ever called home for just her and her girls.

Today, Kayla is thriving. Her children are moving forward. Kayla continues to work and has been sought out for another position. She has also started reconnecting with her mother. It's not easy, and trust is still fragile, but they are taking small steps.

"I used to think I was broken," Kayla says. "But I wasn't. I was buried. And now, I'm blooming."

Her story is a testament to what can happen when resilience meets opportunity — and when a woman, no matter her past, is given the tools to rebuild her future.

Recuperative Care

Unsheltered individuals who are medically fragile and in need of a safe place to recover from illness stay in private rooms with 3 meals a day. The staff coordinates care with medical providers and assists with the guests' housing goals. Opportunities for occupational coaching and counseling as well as physical strengthening are part of the recovery process.

63 Guests

23 Noves

Housing Stabilization

Successful transition to housing is strengthened by continued support for our guests. The Housing Stabilization Coordinator offers encouragement and guidance that begins on our campus and continues into their permanent situation.



286 Guests Curolled

100 Households





Chuck came to us after surviving a random shooting incident, during which he was shot three times on his way to work. The severity of his injuries significantly impacted his ability to walk independently.

Thanks to four months of dedicated physical therapy—treatment he would not have been able to access without stable shelter—Chuck regained mobility and is now able to walk with the assistance of crutches. RITI provided Chuck with a safe and supportive environment, allowing him the space to heal physically and emotionally from the trauma he endured.

During his time with us, Chuck also experienced meaningful personal growth. He reconciled with his father after years of estrangement and made significant strides toward independence. With the help of his advocates, Chuck was able to obtain disability benefits and,

for the first time in his life, secure an apartment in his own name. Chuck described his experience at RITI as a "game changer," a testament

to the power of stability, compassion, and community in transforming lives.

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