

















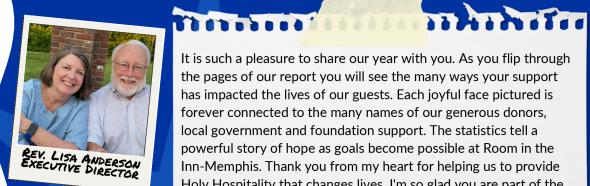






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It is such a pleasure to share our year with you. As you flip through the pages of our report you will see the many ways your support has impacted the lives of our guests. Each joyful face pictured is forever connected to the many names of our generous donors, local government and foundation support. The statistics tell a powerful story of hope as goals become possible at Room in the Inn-Memphis. Thank you from my heart for helping us to provide Holy Hospitality that changes lives. I'm so glad you are part of the Inn Crowd!

Peace.

Executive Director

SHELTERING THOSE EXPERIENCING HOMELESSNESS IN A SAFE ENVIRONMENT OF HOSPITALITY

Rev. Dr. Dorothy Wells









FINANCIAL SUMMARY

*Audit pending

	REVENUE			EXPENSES		
	Program Services Income	\$139,285	10%	Congregational Shelter	\$67,165	4%
	Donations	\$601,165	42%	Family Inn	\$627,905	40%
	Fundraisers	\$59,874	4%	Recuperative Care	\$609,577	38%
	Grants	\$591,686	42%	General & Administrative	\$164,688	10%
	Interest Income	\$24,880	2%	Fundraising	\$118,784	7%
	TOTAL REVENUE	\$1,416,891	100%	TOTAL EXPENSES	\$1,588,118	100%
				Increase (Decrease) in Net Assets	\$(171,227)	

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CONGREGATIONAL SHELTER

A network of diverse congregations open their doors to provide food and shelter to people who are experiencing street level homelessness November-March and May-September each year. Guests are safely indoors during the brutal months of winter and summer thanks to volunteers from these dedicated faith communities.

Winter Shelter Season Stats November 1, 2023 - March 31, 2024







NUMBER OF VOLUNTEER HOURS REPORTED WITH 50% REPORTING



MEET ABIGAIL: "As a Congregational Shelter intern with RITI, I've learned how to connect with the community. I have been able to grow as an intern at RITI and have learned to better connect with the people by doing things as simple as remembering their names.

An experience that will always stick with me was the night I was able to see how host sites run after volunteering to go help translate for a Spanish-speaking family. That night I was able to listen to the parent's story and all they went through to get to RITI. I realized afterwards that despite all the people all those who come for shelter have a story to be listened to, which is an important part of RITI's dedication to hospitality."

FAMILY INN

Families experiencing homelessness live in the comfort and privacy of the Family Inn, a community environment on RITI's campus, as they work toward permanent housing. During their stay families receive meals and supportive care as they work on long term goals for their family. Educational and counseling programs for adults and children are available.







GUESTS NEW HOMES

MEET NEPHATERIA: A mother of four girls who also cares for her mother who fell ill just before the family faced an eviction, Nephateria was facing many obstacles when she arrived at the Family Inn. Nevertheless, she did not give up. She began to set goals and take actions to gain her stability. She enrolled her children in school, obtained health insurance, attended workshops for resume' building, learned interviewing and budgeting skills, and gained access to resources that her family desperately needed. Now, she and her family have moved into their new home, and Nephateria has been able to find employment and re-enroll herself in nursing school. She says, "I'm so thankful for Room In the Inn. They continued to support me, my girls and my mom. You all have made this experience an eye opening lesson that I will never forget. There are still good people in this world."



CONGRATS, NEPHATERIA!

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RECUPERATIVE CARE

Unsheltered individuals who are medically fragile and in need of a safe place to recover from illness stay in private rooms with 3 meals a day. The staff coordinates care with medical providers and assists with the guests' housing goals. Opportunities for occupational coaching and counseling as well as physical strengthening are part of the recovery process.





MEET KENNETH: Kenneth has been a longtime guest of Room in the Inn's Congregational Shelter program. This year, Kenneth came to the Recuperative Care Center while undergoing cancer treatment. Once his treatments were complete, he was able to move from the RCC and into his new home! One day Kenneth walked into the office and said, "I love everyone here. Do you know why?" "Why, Kenneth?" we asked. "Because you loved me first." Congratulations Kenneth, and thank you for all the ways you shared #holyhospitality with us during your years as a RITI guest!

HOUSING STABILIZATION

Successful transition to housing is strengthened by continued support for our guests. The Housing Stabilization Coordinator offers encouragement and guidance that begins on our campus and continues into their permanent situation. Below is a snapshot of services offered through RITI's Housing Stabilization team over the past year with a total of 504 services shared.

65 Housing Guidance

53 Financial Guidance

66 Community Referrals & Connections

32 Budgeting Services

22 Move-in Kits

17 Furniture

MEET TRACY: Tracy entered RITI's Recuperative Care Center with her dog, Marley while recovering from surgery. During her time in the RCC, Tracy was able to connect with Homes for Hearts Memphis and moved into her new home over a year ago. It's a privilege to walk alongside our guests as they work toward and achieve their goals for stable housing. Congrats Tracy & Marley!



Photos by Mike Kerr, courtesy of Homes for Hearts Memphis

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