



## rom the Executive Director

#### Dear Friends of RITI.

I love meeting new people and telling the story of Room in the Inn-Memphis for the first time. There is something wonderful about seeing the important work we do through the eyes of someone new to our story. Very often the comments are meaningful. One of my favorites is.

#### "This place just feels like home."

Each day through congregational partners and volunteers on our campus our guests experience a place that is both welcoming and safe. I often take my home for granted but the individuals and families that we shelter never take a night of shelter or respite from the weather for granted.

As you turn the pages of our annual report you will see the results of sacrificial giving, thousands of volunteer hours and the work of a dedicated and talented staff. A few highlights that I celebrated this year are:

- The addition of therapeutic trauma counseling in our Recuperative Care Center
- 32 congregations that returned for a winter and summer season of shelter
- Volunteer groups eager to learn about issues concerning homelessness
- Dozens of interns choosing to learn with us and learn from our guests
- A successful Summer Day (CITI) Camp for elementary aged guests
- Goal setting and housing success for our Family Inn guests

I could write pages and pages of highlights but I will simply invite you to come and see for yourself. Schedule a tour and experience the holy hospitality that will inspire you to more involvement.

AND please consider how you will support this work financially so that next year we will see many more guests receiving services and achieving goals of permanent housing. It takes all of us!

> Peace. Rev. Lisa Anderson







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# FINANCIAL SUMMARY

REVENUE			EXPENSES		
Program Services Income	\$266,670	16.3%	Congregational Shelter	\$59,608	4.2%
Donations	\$484,253	29.5%	Family Inn	\$527,837	37.3%
Grants	\$877,698	53.5%	Recuperative Care	\$487,222	34.4%
Interest Income	\$10,648	0.6%	General & Administrative	\$253,868	17.9%
TOTAL REVENUE	\$1,639,269	100%	Fundraising	\$87,454	6.2%
			TOTAL EXPENSES	1,415,989	100%

\*Audit pending

Increase (Decrease) in Net Assets

\$223,280

#### **CONGREGATIONAL SHELTER**

A network of diverse congregations open their doors to provide food and shelter to people who are experiencing street level homelessness November-March each year. Guests are safely indoors during the brutal months of winter. Thanks to the support of 22 of these congregations, Congregational Shelter extended shelter June - August through the dangerous heat of summer.

#### **FAMILY INN**

Families experiencing homelessness live in the privacy and comfort of a temporary home as they work toward permanent housing. During their stay families receive meals and supportive care as they work on long term goals for their family. Educational and counseling programs for adults and children are available.

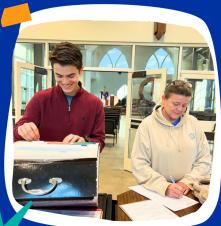
#### **RECUPERATIVE CARE**

Unsheltered individuals who are medically fragile and in need of a safe place to recover from illness stay in private rooms with 3 meals a day. The staff coordinates care with medical providers and assists with the guests' housing goals. Opportunities for occupational coaching and counseling as well as physical strengthening are part of the recovery process.

#### **WHAT'S AHEAD**

Successful transition to housing is strengthened by continued support for our guests. The Housing Stabilization Coordinator offers encouragement and guidance that begins on our campus and continues into their permanent situation.









1,013

Individuals
Sheltered in
3 Programs

324

Children Sheltered in the Family Inn

**51** 

Medically Fragile
Guests had a chance to
recover in the
Recuperative Care
Center

21,723

Times
a head rested
on a pillow in a safe,
warm space of
hospitality

44 New Homes

## **SERVICES**

Received on site and through community partners

Shelter Food Laundry Hygiene

Rental Application Assistance
Housewarming Kits
Birth Certificate
ID/Driver's License
Social Security Card
Medication Management

Social Security Card
Medication Management
Primary Care
SNAP Benefits
Transportation
Child Care
Community Assistance
Educational Programs
Employment Readiness
Home Health Services
Legal Services
Behavioral Health

And More!





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# Thank you for your continued support!













